

# Did We Hit A Home Run?

Troy & Catherine Toon  
Chuluota, FL 32766

1. When purchasing your home, why did you hire The Hard Working Nice Guy's Team?

Sean & Amanda referred us. They had a wonderful experience.

2. With one low and ten high, please rank how David and The Hard Working Nice Guy's Team met or exceeded your expectations.

1 2 3 4 5 6 7 8 9 10

3. In thinking about the entire purchasing process, what did you appreciate most about our services and why were they of value to you?

David was ready to answer any of my questions when we were looking at houses. Debbie was amazing at following through & keeping us on the right track.

4. How would you describe your interaction with Debbie Joens and the service she provided? Please comment.

She was & is amazing. She answered any & all questions and followed up on any concerns we had.

5. Did you feel like The Hard Working Nice Guy showed care and concern for your needs and that you received "Preferred Client" treatment throughout the purchasing process from David and his team? Please comment.

Yes. David was even able to look at where we wanted to see & would even tell us if a house we liked online <sup>(houses)</sup> was even worth our time.

6. Were the vendors (Home Inspector, Insurance agent, Lender, etc.) we recommended beneficial? Please comment.

They were great. However, the inspector missed a few things which cost us over \$2,000 in immediate work.

7. At any time, was there anything about the treatment you received, either from The Hard Working Nice Guy's team which caused you to feel uncomfortable? Please comment.

No.

8. When you think of The Hard Working Nice Guy and your real estate experience, what are one or two words that come to mind?

Organized & Caring

9. Will you use David and his team for your real estate needs in the future?

Yes ☺

10. Troy & Cat, we sincerely appreciate the opportunity to serve you and are grateful for the trust you've placed in us. Would you be willing to introduce us to your friends and family members and tell them about the experience you had with David and his team?

We already have.

Troy Toon & Catherine Toon

Troy & Catherine

April 5, 2018

Date

