

Did We Hit A Home Run?

Matt Mason
Orlando, FL 32832

1. When selling your home, why did you hire The Hard Working Nice Guy's Team?

Previous experience with Re/Max.

2. With one low and ten high, please rank how David and The Hard Working Nice Guy's Team met or exceeded your expectations.

1 2 3 4 5 6 7 8 **9** 10

3. In thinking about the entire selling process, what did you appreciate most about our services and why were they of value to you?

David's attention to detail and
the Fantastic 3-D tour.

4. How would you describe your interaction with Debbie Joens and the service she provided? Please comment.

Debbie always responds very quickly.

5. Did you feel like The Hard Working Nice Guy showed care and concern for your needs and that you received "Preferred Client" treatment throughout the selling process from David and his team? Please comment.

Yes.

6. Were the vendors (Carpet Cleaners, Handymen, Painters, Pressure Washers, etc) we recommended beneficial? Please comment.

Mostly, though one did not
speak English.

7. At any time, was there anything about the treatment you received, either from The Hard Working Nice Guy's team or Leading Edge Title that caused you to feel uncomfortable? Please comment.

No.

8. When you think of The Hard Working Nice Guy and your real estate experience, what are one or two words that come to mind?

Total commitment.

9. Will you use David and his team for your real estate needs in the future?

Yes, if in Orlando.

10. Matt, we sincerely appreciate the opportunity to serve you and are grateful for the trust you've placed in us. Would you be willing to introduce us to your friends and family members and tell them about the experience you had with David's team?

Yes!

Matt

3/31/15

Date