

# Did We Hit A Home Run?

Gordon & Gail Russ  
815 N Lake Davis Dr Orlando, FL 32806

1. When selling your home on Kalurna Court, why did you hire The Hard Working Nice Guy's Team?

*referral from a previous client*

2. With one low and ten high, please rank how David and The Hard Working Nice Guy's Team met or exceeded your expectations.

1 2 3 4 5 6 7 8 9 10

3. In thinking about the entire selling process, what did you appreciate most about our services and why were they of value to you?

*we felt your market analyses were very thorough and assisted in setting a realistic selling price*

4. Were you pleased with Debbie Joens and the services she provided? Please comment. *yes, very nice and pleasant to deal with, although we did have to occasionally call when we did not receive the weekly progress reports*

5. Did you feel like The Hard Working Nice Guy showed care and concern for your needs and that you received "Preferred Client" treatment throughout the selling process from David and his team? Please comment.

*yes (generally), though at times we felt that face to face contact (rather than electronic) might have been helpful.*

6. At any time, was there anything about the treatment you received, either from The Hard Working Nice Guy's team or Leading Edge Title that caused you to feel uncomfortable? Please comment.

*no*

7. When you think of The Hard Working Nice Guy selling real estate, what's the first thing that comes to mind?

*thorough, knowledgeable, professional*

8. Will you use The Hard Working Nice Guy's Team for your real estate needs in the future?

*definitely yes*

9. Gordon & Gail, will you actively relate the experience you had with David's team and introduce us to your friends and family members, knowing your endorsements are the lifeblood of our business? *yes*

*G & G Russ*  
Gordon & Gail Russ

*3/14/10*  
Date