

Did We Hit A Home Run?

Margaret Lee & Matt Ritsema
10083 Silk Grass Drive Orlando, FL 32828

1. When purchasing your new home, why did you hire The Hard Working Nice Guy's Team?

great recommendation, pleased with our initial visit

2. With one low and ten high, please rank how David and his team met or exceeded your expectations.

1 2 3 4 5 6 7 8 9 10

3. In thinking about the entire purchasing process, what did you appreciate most about our services and why were they of value to you?

The team went above and beyond to help in our home buying process. Gave great advice + guidance along the way. Very professional

4. Were you pleased with Debbie Joens and the service she provided? Please comment. knowledgeable + personal.

very pleased - Debbie was really helpful - she also went the "2nd mile" to help us - very gracious, courteous, hard working before, during + after closing.

5. Did you feel like The Hard Working Nice Guy showed care and concern for your needs and that you received "Preferred Client" treatment throughout the purchasing process from David and his team? Please comment.

yes - most definitely. There were a lot of unexpected twists + turns as we purchased a foreclosure property. The team showed huge care + concern.

6. Were the vendors (Home Inspector, Insurance agent, Contractors, etc.) we recommended beneficial? Please comment.

yes - used their referred inspection company + several recommendations on the website for paint, floors and cabinet work. Very good.

7. At any time, was there anything about the treatment you received, either from The Hard Working Nice Guy's team which caused you to feel uncomfortable? Please comment.

only thing was out of our control since we had contracts on a short sale + foreclosure

8. When you think of David Gallup selling real estate, what's the first thing that comes to your mind?

how pleased we were with his service + the great end outcome - got the house we wanted

9. Will you use The Hard Working Nice Guy's Team for your real estate needs in the future?

yes

10. Margaret & Matt, will you actively relate the experience you had with David's team and introduce us to your friends and family members, knowing your endorsements are the lifeblood of our business? We already have! And will continue to do so.

Margaret Ritsema & Matt Ritsema

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10/16/09

Date