

Did We Hit A Home Run?

David & Pam Kirkendall
1013 Independence Drive Tuscaloosa, AL 35406

1. When moving from Oviedo to Tuscaloosa, why did you hire The Hard Working Nice Guy's Team?

Excellent & Professional treatment in past + continued relational follow-up

2. With one low and ten high, please rank how David and The Hard Working Nice Guy's Team met or exceeded your expectations.

1 2 3 4 5 6 7 8 9 10

3. In thinking about the entire selling process, what did you appreciate most about our services and why were they of value to you?

Thorough; strong communication; expertise with market during difficult/complex economic time.

4. Were you pleased with Debbie Joens and the service she provided? Please comment.

Debbie was very prompt + courteous, even caring!

5. Did you feel like The Hard Working Nice Guy showed care and concern for your needs and that you received "Preferred Client" treatment throughout the selling process from David and his team? Please comment.

Yes - David personally called often and discussed every issue or question I raised

6. Were the vendors (Carpet Cleaners, Handymen, Painters, Pressure Washers, etc) we recommended beneficial? Please comment.

None used

7. At any time, was there anything about the treatment you received, either from The Hard Working Nice Guy's team or Florida Titlesmith that caused you to feel uncomfortable? Please comment.

Not at all

8. When you think of The Hard Working Nice Guy selling real estate, what's the first thing that comes to mind?

Excellence + expertise

9. Will you use The Hard Working Nice Guy's Team for your real estate needs in the future?

Yes

10. David & Pam, will you actively relate the experience you had with David's team and introduce us to your friends and family members, knowing your endorsements are the lifeblood of our business?

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3/1/12
Date