

# Did We Hit A Home Run?

Rachel Haynes & Marc Wassum  
Winter Park, FL 32789

1. When selling your home, why did you hire The Hard Working Nice Guy's Team?

Recommended by Peggy Serwas

2. With one low and ten high, please rank how David and The Hard Working Nice Guy's Team met or exceeded your expectations.

1 2 3 4 5 6 7 8 9 10

3. In thinking about the entire selling process, what did you appreciate most about our services and why were they of value to you?

Explained to us the process of short sale in detail in ways we could understand. Kept us informed.

4. Were you pleased with Debbie Joens and the service she provided? Please comment.

Yes, she kept us informed throughout whole process

5. Did you feel like The Hard Working Nice Guy showed care and concern for your needs and that you received "Preferred Client" treatment throughout the selling process from David and his team? Please comment.

Yes

6. Were the vendors (Carpet Cleaners, Handymen, Painters, Pressure Washers, etc) we recommended beneficial? Please comment.

N/A

7. At any time, was there anything about the treatment you received, either from The Hard Working Nice Guy's team or Leading Edge Title that caused you to feel uncomfortable? Please comment.

No

8. When you think of The Hard Working Nice Guy selling real estate, what's the first thing that comes to mind?

They care

9. Will you use David and his team for your real estate needs in the future?

Yes for future home buying  
We will definitely consider  
Yes

10. Rachel, will you actively relate the experience you had with David's team and introduce us to your friends and family members, knowing your endorsements are the lifeblood of our business?

Rachel Haynes  
Rachel & Marc

06/11/12  
Date