

# Did We Hit A Home Run?

Grady Hill  
Ocoee, FL 34761

1. When purchasing your home, why did you hire The Hard Working Nice Guy's Team?

Reputation

2. With one low and ten high, please rank how David and his team met or exceeded your expectations.

1 2 3 4 5 6 7 (8) 9 10

3. In thinking about the entire purchasing process, what did you appreciate most about our services and why were they of value to you?

Attention to detail by David

4. Were you pleased with Debbie Joens and the service she provided? Please comment.

Yes - ~~Great~~

5. Did you feel like The Hard Working Nice Guy showed care and concern for your needs and that you received "Preferred Client" treatment throughout the purchasing process from David and his team? Please comment.

6. Were the vendors (Home Inspector(s), Insurance agent(s), Lender, etc.) we recommended beneficial? Please comment.

Yes Peter needs to TRAIN Charlotte to bring up to the level of service provided by David

7. At any time, was there anything about the treatment you received from The Hard Working Nice Guy's team which caused you to feel uncomfortable? Please comment.

The phone system - some times too hard to speak w/ a real person - Do not like the "sel" times of return calls

8. When you think of The Hard Working Nice Guy selling real estate, what's the first thing that comes to your mind?

DAVID'S Attention to detail

9. Will you use David and his team for your real estate needs in the future?

Yes

10. Grady, will you actively relate the experience you had with David's team and introduce us to your friends and family members, knowing your endorsements are the lifeblood of our business? Yes

Grady

Grady

21 MAR 2012

Date