

# Did We Hit A Home Run?

Frank & Anna Fagan  
712 Preserve Terrace Heathrow, FL 32746

1. When purchasing investment property, why did you hire The Hard Working Nice Guy's Team?

BECAUSE OF A VERY POSITIVE RECOMMENDATION  
BY THE LAUSTERS !

2. With one low and ten high, please rank how David and his team met or exceeded your expectations.

1 2 3 4 5 6 7 8 9 10 (11+)

3. In thinking about the entire purchasing process, what did you appreciate most about our services and why were they of value to you?

EVERY THING WAS HANDLED WITH NO  
WORRY TO US !

4. Were you pleased with Debbie Joens & Debbie Philpot and the service they provided? Please comment.

YES, VERY PLEASSED - THEY BOTH WENT  
ALL OUT TO BE OF GOOD SERVICE.

5. Did you feel like The Hard Working Nice Guy showed care and concern for your needs and that you received "Preferred Client" treatment throughout the purchasing process from David and his team? Please comment.

YES - DAVID AND HIS ASSOCIATES SHOWED  
GREAT FLEXIBILITY IN HANDLING SITUATIONS !

6. Were the vendors we recommended beneficial? Please comment.

WE HAD MINIMAL CONTACT WITH VENDORS  
WHICH WAS GREAT !

7. At any time, was there anything about the treatment you received, either from The Hard Working Nice Guy's team which caused you to feel uncomfortable? Please comment.

NO

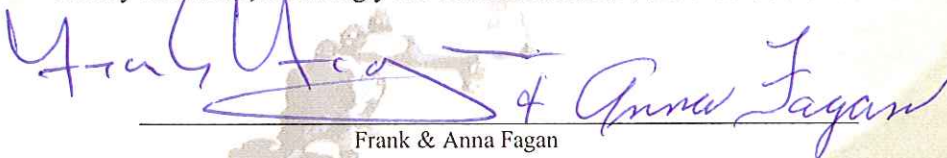
8. When you think of The Hard Working Nice Guy selling real estate, what's the first thing that comes to your mind?

REAL PROFESSIONALS !

9. Will you use The Hard Working Nice Guy's Team for your real estate needs in the future?

NO ONE ELSE !!!

10. Frank & Anna, will you actively relate the experience you had with David's team and introduce us to your friends and family members, knowing your endorsements are the lifeblood of our business?

  
Frank & Anna Fagan

Yu Bet !  
3 APRIL 2009  
Date