

# Did We Hit A Home Run?

YES YOU DID! 😊

Dwayne Broughton & Emma Marshall  
140 Normandy Road Casselberry, FL 32707

1. When purchasing your new home, why did you hire The Hard Working Nice Guy's Team?

We consider ourselves extremely fortunate that we found David and his team thru internet research.

2. With one low and ten high, please rank how David and his team met or exceeded your expectations.

1 2 3 4 5 6 7 8 9 10

3. In thinking about the entire purchasing process, what did you appreciate most about our services and why were they of value to you?

The constant contact and excellent referrals. Both were of great value to us because we always felt like we knew what was happening and the referrals were of great value because it gave us the information we needed to do our part in the process.

4. Were you pleased with Debbie Joens and the service she provided? Please comment.

Debbie was awesome, always there, always friendly, always able to find the answers to our questions.

5. Did you feel like The Hard Working Nice Guy showed care and concern for your needs and that you received "Preferred Client" treatment throughout the purchasing process from David and his team? Please comment.

We feel we were treated extremely well by the whole team, all our needs and wants were met.

6. Were the vendors (Home Inspector(s), Insurance agent(s), Lender, etc.) we recommended beneficial? Please comment.

Definitely YES. We didn't know where to start or who to contact. We were referred by the team to whomever we needed and every referral gave us excellent service. In future we will always check David's web site for services we need.

7. At any time, was there anything about the treatment you received, either from The Hard Working Nice Guy's team or

Jason Rutland with Premier Home Funding which caused you to feel uncomfortable? Please comment.

We never felt uncomfortable. Our nerves were calmed by the excellent, caring service we received from "The Team" and Jason Rutland who explained the whole process to us in a manner we could understand.

8. When you think of The Hard Working Nice Guy selling real estate, what's the first thing that comes to your mind?

How much "The Team" cared about our needs.

9. Will you use The Hard Working Nice Guy's Team for your real estate needs in the future?

Yes, Definitely

10. Dwayne & Emma, will you actively relate the experience you had with David's team and introduce us to your friends and family members, knowing your endorsements are the lifeblood of our business?

Yes we will, have, and will continue to do so

Dwayne Broughton & Emma Marshall  
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4/29/10

Date