

# Did We Hit A Home Run?

Matt & Cathy Buckland  
Winter Park, FL 32789

1. When purchasing your home, why did you hire The Hard Working Nice Guy's Team?

We were pleased with their service in purchasing our last home.

2. With one low and ten high, please rank how David and his team met or exceeded your expectations.

1 2 3 4 5 6 7 8 9 10

3. In thinking about the entire purchasing process, what did you appreciate most about our services and why were they of value to you?

How thorough you were in every part of the process

4. Were you pleased with Debbie Joens and the service she provided? Please comment.

Yes - Debbie was great about getting back to us with questions we had

5. Did you feel like The Hard Working Nice Guy showed care and concern for your needs and that you received "Preferred Client" treatment throughout the purchasing process from David and his team? Please comment.

Yes - They were always responsive to us + seemed to be on top of our complicated short-sale process. We appreciated all the hard work they did.

6. Were the vendors (Home Inspector(s), Insurance agent(s), Lender, etc.) we recommended beneficial? Please comment.

For the most part, though we did not feel that Jason was always clear in his communication

7. At any time, was there anything about the treatment you received, either from The Hard Working Nice Guy's team or Jason Rutland with Premier Home Funding which caused you to feel uncomfortable? Please comment.

NO

8. When you think of The Hard Working Nice Guy selling real estate, what's the first thing that comes to your mind?

They work long hours + really want to make your experience a positive one

9. Will you use David and his team for your real estate needs in the future?

Yes

10. Matt & Cathy, will you actively relate the experience you had with David's team and introduce us to your friends and family members, knowing your endorsements are the lifeblood of our business?

Yes

Cathy Buckland  
Matt & Cathy

8/22/12  
Date